



Business Continuity Planning

Securing You & Your Business



Tony Harman Manager Asia Intelligent Risks Group

BANGKOK | BRISBANE | AUCKLAND | SYDNEY

BEIJING HO CHI MINH CITY JAKARTA LONDON RIO DE JANEIRO TOKYO YANGON





Objective: Continue critical business operations during the covid-19 shutdown and return to normal operations as efficiently as possible

Business Impact Analysis: Identify Critical Functions & Systems

- Human resources staff performing business critical functions
- □ IT systems move to a virtual office (being cognizant of IT security)
- Physical assets what assets support business critical functions, what can you relocate?
- Documents business affidavit/license/registration, salaries, tax, invoicing, banking, work permits etc





Critical Functions & Systems Solutions

Identify sustainable solutions for each function

 Replicate business critical functions to the greatest extent possible

Test solutions

 Ensure systems and processes will work when you need them

Transition

- Phased transition if possible partial work from home to full WFH operations
- Remember:
 - All battles are fought up hill, in the rain, on the corner of four maps!





- Prepare for the long haul: 3-6 months plus
- Scenarios:
 - `normal' operations to full shutdown
 - fluid situation with varying application of restrictions
- Secure: attractive assets, cash, documents and your people
- Risk-based: proportionate risk-based measures adjusted in line with changes in the security environment
- Confirm: office security arrangements and contact with building management – personal security for you & staff
- Photograph: assets before vacating office date/time stamp
- Photograph: locked docks/security systems





Security environment – stay informed: reliable sources & facts!!!

- Confirmed cases tracking: <u>http://covid19.ddc.moph.go.th/en</u>: <u>https://covidtracker.5lab.co/</u>
- Travel disruptions: <u>https://www.khaosodenglish.com/news/transpo/2020/03/26/a-mega-list-for-travel-disruptions-during-state-of-emergency/</u>
- 90 Day Online Reporting advice: <u>https://forum.thaivisa.com/topic/1155936-how-to-do-90-day-reporting-online-and-by-post/</u>
- General Situation Updates & Govt Announcements: Follow Richard Barrow on Facebook or Twitter
- Beware of scams!! https://www.cyber.gov.au/